# THE RELATIONSHIP BETWEEN BUSINESS SUSTAINABILITY & SUCCESS

While supply chain issues and the competition for top talent will linger for many years, organizations must restructure themselves to be sustainable so that they can pivot and adapt quickly when market conditions change in unpredictable ways.

Effective processes and technologies that support employees and organizational goals can help your organization become and remain sustainable.

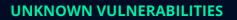
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# **POOR DOCUMENTATION**

We've all experienced it – your all-star employee moves on to a new company and takes years of undocumented knowledge with them, creating significant stress on remaining team members, sometimes spurring on further resignations.

### OUTDATED ONBOARDING AND ONGOING TRAINING

Most companies don't have the right onboarding and training practices in place for customers or employees. Poor onboarding leads to higher employee and customer churn, hurting your bottom line significantly.



Nothing sets a company back like an unexpected cyberattack. About 84% of companies have high-risk vulnerabilities on their network. Proactive scanning can help bridge gaps before they're exploited.

# **DISCONNECTED SYSTEMS**

With multiple disintegrated systems, finding complete information requires several clicks through multiple programs and access. This often leads to duplicate data entry and results

# UNSUPPORTED TECHNOLOGIES

Outdated legacy systems are more susceptible to cybersecurity threats. The reputational and financial repercussions of these breaches can severely impact a company's bottom line.

# LACK OF AUTOMATION

Technology silos lead to delays, inefficiencies, errors and a lack of visibility across your business processes. These things make it difficult for a managed service provider (MSP) to react in real-time to issues as they arise.

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# WHAT A SUSTAINABLE BUSINESS RUNS ON

KEY BARRIERS TO SUSTAINABILITY

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### **PLATFORM FOR GROWTH**

All your business solutions should connect to a central hub to enhance productivity and efficiency.

### **UPDATED DOCUMENTATION**

About 53% of employees work more effectively when a simple yet powerful automated documentation system is in place.<sup>2</sup>



# LEARNING MANAGEMENT

An integrated learning management system can help you customize and manage employee trainings across teams and accelerate employee engagement.

### **INTEGRATION**

You need a suite of scalable, ever-growing business products that work together as one to support your organization's needs and plug into your centralized hub to simplify reporting.



## **AUTOMATION**

Automating manual processes helps drive down costs, increase efficiency, reduce errors and improve both customer and employee satisfaction.

 <sup>1</sup> Securitybrief.asia, Companies exploited by high-risk vulnerabilities, new research shows
<sup>2</sup> Neoledge

Minimize organizational stress by creating a sustainable

organization that considers your people, processes and technologies.

Contact us to learn how we can help your organization scale sustainably.

